CTM and Automated Jointly Launch the Security Operation Center SOC^2

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Safeguarding Customers Information Comprehensively

(Macau/ Hong Kong, 3 August 2020) – Macau's leading integrated telecommunications service provider, **CTM**, and **Automated**, a subsidiary of the global IT partner - the ASL Group, are pleased to announce the partnership to jointly launch the SOC^2, the state-of-the-art security operation center. SOC^2 will help enterprises ensure that their networks meet security standards, and comply with the relevant requirements of the Macau Cybersecurity Law in terms of monitoring and prediction.

CTM and Automated held a Cloud Signing Ceremony of Collaboration Agreement recently, introducing SOC^2 into Macau. Ebel Cham, Vice President, Commercial of CTM and Teresa Lau, Senior Vice President of Automated Systems (H.K.) Limited and General Manager of CSA Automated (Macau) Limited, represented the two parties to co-sign the collaboration agreement. Witnesses of both parties included Dominic Shih, Chief Technology Officer and Senior Vice President of Automated Systems (H.K.) Limited, Vincent Wu, Senior Director, Security and Network Services of Automated Systems (H.K.) Limited, Eric Ng, Director, Business Services and Development of CTM, Thomas Ng, Director, Network Operations of CTM, Jacob Iu, Director, Marketing of CTM, and So Wing Leung, Assistant Manager, Security Operation Centre *Plus* of Automated Systems (H.K.) Limited.

The SOC^2 security operation center is located within the CTM Building. It is supported by CTM's data center which complies with numerous international certification requirements. The center is equipped with a dual-technology platform which supports both Security Information and Event Management (SIEM), and situational awareness of cybersecurity. It is armed with close to 10 years of rich expertise in operating security operation center business and serving large enterprises in Hong Kong.

Ms. Ebel Cham, Vice President, Commercial of CTM said, "CTM is committed to promoting the construction and development of 'Digital Macau'. Apart from introducing brand-new telecommunication services and constantly improving network infrastructure through a sustainable and long-term investment plan, CTM also cooperates with various industry pioneers in the IT field, to bring in quality application services to Macau. The co-launch of SOC^2 with Automated has enriched various aspects of our security services. Through the one-stop comprehensive transformation solution, covering infrastructure, network, and security, CTM will help enterprises develop their business at one go."

Ms. Teresa Lau, Senior Vice President of Automated Systems (H.K.) Limited and General Manager of CSA Automated (Macau) Limited said, "Macau is one of the key markets for Automated in the Asia-Pacific region. We are committed to providing quality IT services to Macau enterprises. The cooperation with CTM, a leader in Macau telecommunications industry, to jointly establish SOC^2, will fully demonstrate our strong synergies and meet the pressing needs of Macau customers in compliance with cybersecurity, especially Macau Cybersecurity Law. This partnership symbolizes Automated's important step forward in leading cross-regional development of its professional cybersecurity business. At the same time, it embraces Automated's new 'as-a-Service' business model to assist customers in their digital transformation."

The two giants joined hands together, by using CTM's strong and stable infrastructure, professional network team, customer network and experienced sales team, as well as Automated's leading technology, rich experience and experts in the cybersecurity field to extend world-class SOC services from Hong Kong to Macau. This partnership can provide comprehensive network protection for Hong Kong and Macau customers.

The SOC^2 security operation center provides 7 x 24 real-time monitoring, which prevents and detects cyber-

attacks accurately. The security operation team is composed of security professionals in different fields. From daily monitoring and analysis engineers to security experts, they have undergone rigorous training and assessment. In combination with a well-defined incident analysis mechanism, the team provides customers with reliable technical advice on security in time.

With CTM's advanced 5G technology and strong network support, SOC^2 can comprehensively and effectively monitor the internal and external networks of enterprises. In addition, big data and artificial intelligence in ASL Threat Intelligence Portal (A-TIP) introduced by Automated can keep abreast of security threat intelligence updates on ever-changing world-wide security threats, so as to effectively ensure the cybersecurity of enterprises.

SOC^2 provides a variety of service plans, and can swiftly tailor services according to the actual needs of the enterprises. This includes security solutions to prevent large-scale incidents. In addition, leveraging the ecosystem built amongst IT vendors, the SOC^2, established by CTM and Automated, can unify open source and third-party technologies to quickly respond to the enterprises' needs as they grow.

As cybersecurity is the foundation of building a smart city, the collaboration of CTM and Automated, not only enhance cyber and information security in Macau's smart city project, but also effectively promotes its overall development.

During the Cloud Signing Ceremony, Ebel Cham (upper left) and Teresa Lau (upper right), represented CTM and Automated to co-sign the collaboration agreement respectively and at the same time unveiling the Security Operation Center SOC^2. Witnesses of both parties at the launch of SOC^2 in Macau including (from left to right of the bottom left photo) Eric Ng, Thomas Ng, Jacob Iu, and the Automated team including (from left to right of the bottom right photo) So Wing Leung, Dominic Shih and Vincent Wu.

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3 August 2020

About Companhia de Telecomunicações de Macau S.A.R.L. (CTM)

As the locally rooted telecom service provider, CTM has been playing a pivotal role in the ongoing development of Macau's infrastructure, while providing a full range of professional telecom services including mobile, fixed telephony, fiber broadband and integrated telecom solutions. To further stimulate the IT development of Macau and with a vision of building Macau into a Digital City, CTM has been continuously enhancing its network infrastructure with massive and long-term investment. CTM has achieved the set objective of 5G outdoor full coverage as scheduled, leading Macau steps into the 5G new era.

About Automated

Automated Systems Holdings Limited ("The ASL Group") was listed on the Stock Exchange of Hong Kong Limited (HKEX: 771) in 1997. The Group's core business is based in Hong Kong and Macau and covers Asia Pacific, Europe and the United States. For more than 47 years, the Group is dedicated to offering professional and trustworthy IT services to corporate clients around the world. Automated, a subsidiary of the ASL Group, is a leading IT partner in Hong Kong and Macau. Its main business includes providing customers with integrated managed services, industry-specific solutions and comprehensive network and security managed services throughout the life cycle of IT projects. For more information, please visit our web page at http://www.asl.com.hk.

For Press Enquiries:

CTM

Eliza Chan

Director, Corporate Communications

Tel: +853 8891 3985 / +853 6688 0900

Email: comm@ctm.com.mo

Automated

Jenny Iao	Debbie Ng
Business Operation Manager	Deputy Director, Marketing and Communications
Tel: +853 8791 6333	Tel: +852 2608 3661
Email: jiao@asl.com.mo	Email: debng@asl.com.hk